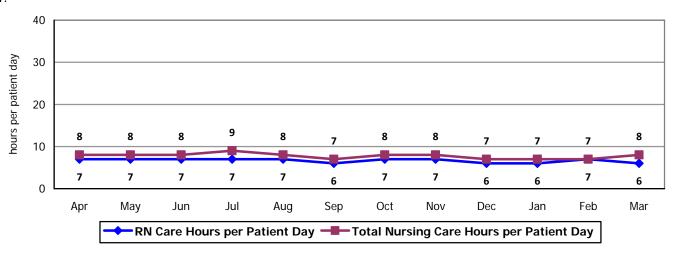
2011 Hospital Report Card Nurse Staffing Data Northwestern Medical Center

NORTHWESTERN MEDICAL CENTER - MEDICAL/SURGICAL UNIT

The Medical/Surgical unit at Northwestern Medical Center has 32 licensed beds and cares for primarily adult patients. Types of services provided in this setting may include: care of people with general medical and surgical problems; heart monitoring; end-of-life care; and rehabilitative care. Patients who are awaiting nursing home placement are sometimes cared for on this unit.

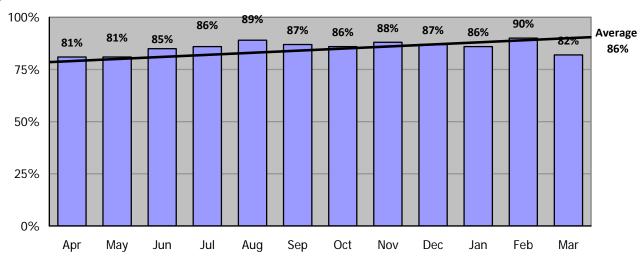
Nursing Care Hours per Patient Day: April 2010 - March 2011

The following graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for each month, for care provided by registered nurses and by all nursing staff.



Percent of Total Nursing Care Hours Provided by RNs: April 2010 - March 2011

The following graph shows the percentage of total nursing hours provided by registered nurses, including the average for this unit.



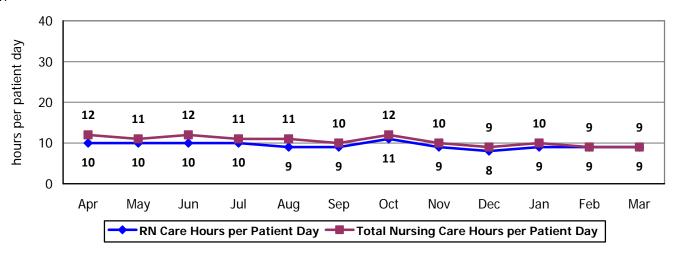
2011 Hospital Report Card Nurse Staffing Data Northwestern Medical Center

NORTHWESTERN MEDICAL CENTER - INTENSIVE CARE UNIT

The Intensive Care unit at Northwestern Medical Center has 10 licensed beds including 6 step-down beds. Types of services provided in this setting include care of people with, or at risk of developing, life-threatening problems. The step-down beds are used for people who are moving from the intensive care unit to the medical/surgical unit. In addition, patients who have general medical and surgical problems; heart monitoring; end-of-life care; and rehabilitative care and patients who are awaiting nursing home placement are sometimes cared for on this unit.

Nursing Care Hours per Patient Day: April 2010 - March 2011

The following graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for each month, for care provided by registered nurses and by all nursing staff.



Percent of Total Nursing Care Hours Provided by RNs: April 2010 - March 2011

The following graph shows the percentage of total nursing hours provided by registered nurses, including the average for this unit.

